# **Ricky Chilcott**

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Full-stack engineer and product-focused entrepreneur with 15+ years building and scaling SaaS platforms. Expertise in Ruby on Rails, system architecture, and operational efficiency. Proven track record co-founding startups (Causey, Stoked, Mission Met) and delivering products from concept to \$120k ARR and beyond.

## SUMMARY

## **Job History**

- Co-Founder @ Stoked (2025 Current)
- CTO/Operator @ Causey (2025 Current)
- Co-Founder & Principal Software Engineer @ Rakefire (2011 Current)
- Co-Founder/CTO @ Mission Met (2019 2025)
- Technology and Facilities Manager @ Scripps College, Ohio University (2009 2017)

#### **Education**

- M.A. in Communication Ohio University 2016 Media Management
- B.S. in Communication Ohio University 2016 Audio-Music Production, minor in Business and Music

## **Top Technologies**

Ruby, Rails, JavaScript, Sidekiq, PostgreSQL, Redis, SQLite, Turbo/StimulusJS

## **Additional Experience With**

 Al-LLMs, Node.js, Python, Docker, DevOps, CI/CD, TailwindCSS, Design Systems, UNIX Tools

## **Areas of Interest/Expertise**

- · Ruby on Rails development
- Web Application Performance and Operational Efficiency
- TDD (Test-driven Development)
- · Mentoring Software Engineers
- · Code generation and gen-Al-based feature development
- Online Payments + Subscriptions

- Strategy Planning & Execution
- · Running a Business and Solving Problems
- · Self-maintaining systems

# **TECHNICAL SKILLS**

## **Programming Languages**

Ruby, JavaScript/Node.js, Scala, Java, C/C++, HTML, CSS, UNIX Scripting (zsh, bash, sh)

#### **Frameworks**

- Ruby: Ruby on Rails, Sidekiq, Sinatra, Rack
- JavaScript/NodeJS: Turbo/StimulusJS, Webpack, esbuild, React
- Testing: RSpec, Jest, Capybara, TDD/Test-driven Testing, Integration Testing
- Design Systems: Boostrap, Tailwind CSS, Storybook, ViewComponent, Phlex, Shoelace JS/Web Awesome
- DevOps: Docker, Capistrano, Ansible, Puppet

#### Architecture/Infrastructure

- Relational Databases: PostgreSQL, SQLite, AWS RDS
- · Hosting Platforms: Render, Heroku, AWS
- Edge Networking + CDN: Cloudflare, AWS CloudFront
- Webserver: nginx, Caddy
- WAF + Network Firewall: Cloudflare, RackAttack, AWS
- · Application Monitoring: Honeybadger, NewRelic, Skylight, Rollbar
- Business Intelligence: Redash, Posthog, Blazer
- CI/CD: CircleCI, GitHub Actions, Jenkins

## **Operating Systems**

Mac OSX, Ubuntu, Amazon Linux, iOS, UNIX Tools

#### Software/Tools

Bundler, Rake, Thor, Make, Jenkins, GitHub, Asana

# PROFESSIONAL EXPERIENCE

#### Co-Founder - Stoked

Athens, OH (January 2025 - Current)

 Co-founded a bootstrapped startup focused on brand advocate programs at Direct To Consumer (DTC) brands. Key customers include Bunch Bike and FounderWell

- Implemented features in Rails using Event-based architecture based on Active Event Store
- Developed an internal library based upon Literal and the command pattern and leaned into
  === type matching
- Used Cursor, ChatGPT Codex, and other AI code-gen platforms to increase development
- Led customer discovery interviews, sales, marketing, and all non-technical aspects of the business.
- Co-Led application architecture, product development, company strategy, and overall process improvement.

## **CTO/Operator - Causey**

Athens, OH (April 2025 - Current)

- With a change in ownership of Mission Met (sale to business partner), I am running Causey, largely in maintenance mode.
- Added SSO OpenID Connect (OIDC) integration to the platform for enterprise customers
- Expanded permissioning to include more granular control
- Address bugs and monitor performance of application

## Co-Founder & Principal Software Engineer - Rakefire

Athens, OH (September 2011 - Current)

• Developed in-house products and consulted on Ruby on Rails applications.

#### **Notable Projects:**

- Developed a solar racking quoting tool for Ecolibrium Solar's EcoX pitched-roof racking product (acquired by Unirac).
- Developed a IOT Backend and GraphQL API for Glow.
- Developed the Healthy Heart score calculation system based on emerging research in food and lifestyle choice for Ohio University Health Sciences and Professions in Ruby on Rails, Hotwire, and Stimulus.
- Developed a Radio Signal Visualizer Map for emergency radio communication across the state of Ohio in Ruby on Rails, Hotwire, and Stimulus.
- Developed a basic web-based digital signage platform and equipment check-in/check-out system for the Ohio University Patton College of Education in Ruby on Rails.
- Wrote e-commerce website crawling framework and implementations for 10+ brands for Maven Labs (personal selling platform) with internal tooling to review crawl results in React and Crystal.

#### Co-Founder/CTO - Mission Met

**Athens, OH** (November 2019 - 2025)

 Co-founded a bootstrapped startup focused on strategic planning software, training, and consulting for mission-driven leaders.

- Designed and built the web-based Causey platform, growing it from concept to \$120k ARR and securing partnerships with 10+ strategic planning consultants/firms and over 80 customers.
- Led engineering team management, application architecture, product development, company strategy, and overall process improvement.

#### **Notable Projects:**

- Built i18n and custom-labeling infrastructure to to support language across consulting firms and multiple languages.
- Cut hosting costs 30% by migrating from Heroku to Render + AWS RDS
- Developed an affiliate consultant program yielding 10+ ongoing relationships.
- Designed an intentional training program that transformed a junior engineer into a competent mid-level contributor within 18 months.

# Technology and Facilities Manager - Ohio University Scripps College of Communication

Athens, OH (March 2009 - October 2017)

Oversaw the IT and Technical Production Operations for the Scripps College of Communication.

- Managed, hired, and trained full-time IT staff and part-time student staff to maintain labs, staff computers, and equipment rooms.
- Oversaw the security, patch management, configuration management, etc of 200+ faculty/staff computers and 200 computer lab machines across the college, in addition to several specialized video and audio studios and media suites.
- Automated software deployment through Munki, Munkiserver, shell and python scripts,
  Windows GPOs, and other configuration technologies.
- Managed a \$500k annual budget for multiple college departments and led \$120k in software procurement and IT upgrades.

#### **Notable Projects:**

- Stood up a campus-wide (and transitioned to Office of Information Technology control) a
   Munkiserver deployment that was used to deploy hundreds of software packages across
   1,000+ Mac computers campus-wide.
- Managed the IT/Media budget and equipment installation for the Schoonover Center remodel of \$800,000.
- Coordinate the movement of 200+ faculty/staff computers and 150 lab machines during a multi-phase Schoonover renovation project.

# **COMMUNITY INVOLVEMENT**

- Rotary, Club of Athens Ohio, District 6690 Member and Strategic Planning Chair/Public Image Chair - Aug 2023 - Present
- Leadership Athens County (LAC) Cohort participant Athens County Foundation 2022-2023

 Co-founder and manager of Athensworks, a co-op coworking space supporting local entrepreneurs - 2013 - 2025

# **EDUCATION**

# Ohio University, MA

- Master of Arts in Communication, Media Management, and Media Marketing
- Graduated: June 2016, Magna Cum Laude
- · Attended actively 2008 2009; finished in 2016

# **Ohio University, BSC**

- · Bachelor of Science
- Major: Audio-Music Production
- Minors: Music and Business
- Graduated: June 2011, Magna Cum Laude
- Took several computer science classes

PDF version of this resume at https://www.rickychilcott.com/resume.pdf.

# **OPEN SOURCE**

Below are a list of all of my open source contributions organized by repository and date. I deeply believe in the importance of open source and utilizing, improving, and contributing back to the community in a myriad of ways – code contributions, answering questions, and evangelizing approaches, frameworks, and libraries.

## rails\_event\_store

Update browser time to follow ISO 8601 standard contributed July 2025

#### roast

Specify correct gem name contributed May 2025

#### literal

Allow defaults to reference methods inside class contributed May 2025

## jekyll-ical-tag

- Add recurring events support contributed July 2024
- Fix reversing contributed April 2021
- Dereference variables without using dig contributed April 2020
- Support RFC 5545 property names and custom properties contributed April 2020
- Allow vars in Jekyll Loops contributed April 2020
- Local scope, page variables, and refactor; oh my! contributed April 2020
- universally fix encodings contributed April 2020

#### thredded

- Switch to GitHub Actions contributed July 2024
- Rails 7.2 Compatibility contributed July 2024
- Support Pundit 2.2.0+ contributed February 2022
- Update Onebox contributed July 2021
- Switch to RailsGravatar contributed April 2021
- Switch to RailsGravatar contributed April 2021

## langchainrb

- Improve Ollama to implement #summarize and #default\_dimension contributed February 2024
- Simplify Logging contributed June 2023
- Switch directions to run bundle exec rake contributed May 2023
- Better Dependency checking contributed May 2023
- Loaders: PDF and Text contributed May 2023
- Finish up optional deps contributed May 2023
- Better Logging contributed May 2023
- Fix Chain of Thought prompt loader contributed May 2023
- StandardRB contributed May 2023
- Optional dependencies contributed May 2023

#### docx

Fully Support Styles contributed December 2023

## view\_component

Add Causey to Projects List contributed July 2023

## bridgetown

- Parse using JSON.parse for more resilient parsing contributed November 2022
- Specify locales in "multi locale" mode contributed November 2022

#### avo

- Make placeholder and help callable contributed November 2022
- Support virtual\_attributes in key\_value field contributed October 2022
- feature: Callable readonly contributed August 2022
- Support | date | and | date\_time | to clear the value contributed July 2022
- Avo 1.x Backport: Rails 7 deprecates Date#to\_s in favor of Date#to\_formatted\_s contributed
  April 2022
- Rails 7 deprecates Date#to\_s in favor of Date#to\_formatted\_s contributed April 2022
- fix: Support older version of Pundit contributed February 2022

- feature: Allow Avo::NavigationLinkComponent to accept an optional target param contributed
  February 2022
- fix: Add 'tools' key to i18n contributed February 2022

## mrujs

- Pass value of select elements contributed October 2021
- Better support for input submissions contributed October 2021

#### onebox

Update addressable to address CVE-2021-32740 contributed July 2021

#### **futurism**

- Better errors contributed May 2021
- Use rails convention to underscore collection class names contributed April 2021
- Support Globalld objects contributed April 2021
- Better recognize urls contributed April 2021
- Rename Element to WrappingFuturismElement contributed April 2021
- Lazily load default controller contributed October 2020
- Pass url on each request and parse to build params hash contributed October 2020
- Add instructions to setup local environment contributed October 2020
- Allow passing in controller contributed October 2020

## passwordless

Add passwordless test helpers contributed October 2020

## hypdf

Relax httparty version dependency contributed September 2020

### hypdf

Relax httparty version dependency contributed September 2020

#### ntee

Remove unicode characters from name string contributed September 2019

As easy way to build a rails dropdown of NTEE codes contributed September 2018

#### clearance

• Allow cookie\_domain to be a string or a callable contributed August 2019

## stack-on-a-budget

Add Apify to web-scraping contributed November 2018

## jekyll-directory

Allow wildcards in path contributed October 2018

#### faker

- Generate unique address contributed September 2018
- Fix Specs contributed September 2018

## appreciation-app

Disallow unverified users from logging in contributed August 2018

## suspenders

Use HTTPS url for Github Hub script contributed May 2018

#### meetglow.com

- Add iOS and Android screenshot to home page contributed January 2018
- Buying guide graphics contributed August 2017
- Improving Buying Guide user flow and layout contributed August 2017

#### munkiserver

- updating setup for automated installation contributed December 2017
- Style improvements contributed May 2017
- Expand API to include /:unit\_shortname/packages package listing contributed May 2017
- Automate package upload with Autopkg contributed February 2017

## recaptcha

Fix invisible\_recaptcha\_tags to work in testing modes contributed September 2017

#### nml-website

• Jekyll Migration contributed March 2017

#### heroku-bouncer

Change readme reflect new heroku-cli-oauth api contributed September 2016

#### coffeetalk

Adding a homepage and signup form contributed September 2016

## athensworks.github.io

• Make standalone — No Octopress plugins, scripts, etc. contributed January 2016

#### Hello-IT

Adding a LaunchAgent contributed September 2015

#### outset

Adding every boot functionality contributed May 2014

#### prose

Making try/catch blocks consient for jsyaml.safeLoad calls. Should fix #615 contributed
 October 2013

#### munkiserver

- Delete unused package files contributed October 2013
- Adding .travis.yml in prep for adding TravisCl contributed June 2013
- Fix macupdate parse contributed May 2013
- Addressing issue #118 with two new rake tasks and more whenever tasks. Fixing #118
   contributed December 2011
- Various display fixes and now AJAxified computer index. #86 contributed December 2011
- Here is a collection of patches which relate to issue #61. It is not closed, but is in process.
  contributed November 2011
- Re-factoring my solution for the add computer widget and fixing bug which showed expired computers in the warranty widget contributed October 2011
- User no-longer requires units to show add\_computer widget. Fixes #73. contributed October 2011

- "Add Computer widget", Catalog caching and other small fixes contributed October 2011
- Simple fix to hostname issues contributed September 2011

#### **Assetter**

• Upgrading to Xcode5 contributed October 2013

## **Viewpoint**

• Update README.md contributed September 2013

# gistr

Strip ActiveRecord as dependency contributed August 2013

## surveyor

• Update kitchen\_sink\_survey.rb contributed May 2013

## puppet-bootstrap

Hide puppet user at loginwindow on Mac OS X contributed February 2013

## powser

• Allow powser to be used for multiple apps contributed November 2011

# luggage

• Adding documentation for the pkgls command and fixing #1 contributed September 2011